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Wednesday, 2 January 2019

Dear Sir/Madam

COMMUNITY HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE

A meeting of the Community Housing and Health (Overview and Scrutiny) Committee has been arranged to take place **THURSDAY, 10TH JANUARY, 2019 at 6.00 PM IN THE COMMITTEE ROOM** District Council House, Lichfield to consider the following business.

Access to the Committee Room is via the Members' Entrance.

Yours Faithfully

A handwritten signature in black ink, appearing to read 'Neil Turner', is written in a cursive style.

Neil Turner BSc (Hons) MSc
Director of Transformation & Resources

To: Members of Community Housing and Health (Overview and Scrutiny) Committee

Councillors Mrs Baker (Chairman), Mrs Evans (Vice-Chair), Miss Shepherd (Vice-Chair), Ball, Bamborough, Mrs Boyle, Mrs Constable, Eadie, Hault, Humphreys, Mosson, O'Hagan, Ray and County Councillor Mrs Eagland



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AGENDA

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**COMMUNITY HOUSING AND HEALTH (OVERVIEW AND SCRUTINY)
COMMITTEE**

12 SEPTEMBER 2018

PRESENT:

Councillors Mrs Baker (Chairman), Mrs Evans (Vice-Chair), Miss Shepherd (Vice-Chair), Ball, Bamborough, Mrs Constable, Hoult, O'Hagan, Ray and Mrs Eagland.

(In accordance with Council Procedure Rule No.17 Councillor Yeates attended the meeting).

8 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Mrs Boyle, Eadie and Humphreys.

9 DECLARATIONS OF INTERESTS

Councillor O'Hagan declared a personal interest as he is currently employed by the Southern Staffordshire and Shropshire Mental Health Service of the Midlands Partnership Foundation Trust based at Burton Queens Hospital.

10 MINUTES OF THE PREVIOUS MEETING

The Minutes of the Meeting held on 31 May 2018 as previously circulated were taken as read and approved as a correct record.

11 PRESENTATION FROM NEW DISABLED FACILITIES GRANTS PROVIDER

The Chairman advised that Millbrook Health Care had been appointed to manage and deliver disabled facilities grants in Lichfield District. She welcomed Mr Lee Davies, a Director at Millbrook Health Care who gave a presentation outlining:

- the history of the company,
- the services they provided and customer feedback
- the service deliver model in Staffordshire
- transition issues
- performance, service improvement and performance management
- governance arrangements.

Members were given the opportunity to ask questions and it was proposed that an update on the delivery of disabled facilities grants be provided in six months' time.

RESOLVED: That a briefing paper on the delivery of disabled facilities grants be provided to Members of the Committee in six months.

12 WORK PROGRAMME

Consideration was given to the Work Programme for 2018/19. It was noted that an update would be received on the merger of Burton Hospitals NHS Foundation Trust and Derby Teaching Hospitals NHS Foundation Trust in January. This would give an opportunity to address, amongst other things, the proposed bus service between Burton and Derby

Hospitals, the construction of the proposed car park and concerns over redundancies and potential reductions in health service as a result of the merger.

13 HEALTH AND WELLBEING STRATEGY DELIVERY PLAN

It was noted that on 26 March 2018 the Committee had endorsed the emerging Health and Wellbeing Strategy (HWS). The HWS:

- explored the Council's impact on the health and wellbeing of residents,
- identified service areas and activities that impacted on the determinants of health,
- built on the evidence contained in the Strategic Plan,
- provided a picture of the key local health and wellbeing indicators and highlighted areas for improvement.

Consideration was given to the revised HWS Delivery Plan 2018-2021 which contained the actions and outcomes required to address the identified priorities. These had been informed by existing and emerging policies and strategies from across the Council.

Clarification was provided in respect of a number of issues including the dementia awareness timescales and the identification of priority wards.

In response to a question about the possibility of overcommitting in some areas given the resources available, it was confirmed that Leisure Services were comfortable with the targets, some of which were provided for in the Freedom Leisure Contract.

With regard to funding, it was advised that the £54,000 funding allocation from residual Locality Commissioning Board funds was in addition to services that were already being provided.

It was acknowledged that the provision of affordable homes was reliant on the housing market, although the Council could influence provision and the trend had been improving with 135 affordable homes delivered in 2017-18.

The strategy and delivery plan was welcomed and commended and the hope was expressed that it would lead to a lot of positive outcomes in the future.

RESOLVED: That the revised Health and Well Being Strategy and Health and Well Being Delivery Plan be recommended to Cabinet for Approval.

14 EXCLUSION OF PUBLIC AND PRESS

RESOLVED: "That as publicity would be prejudicial to the public interest by reason of the confidential nature of the business to be transacted, the public and press be excluded from the meeting for the following items of business, which would involve the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972".

IN PRIVATE

15 ALLOCATIONS SCHEME

A report was submitted that reviewed the current housing allocation scheme and housing register and consideration was given to a revised scheme that reflected current legislation (including the Homelessness Reduction Act 2017), guidance and local priorities.

It was proposed that Bromford would continue to manage and administer the housing register on the Council's behalf and that a bespoke housing register based on the revised allocation scheme be developed in partnership with Bromford to replace the current Homes Direct platform.

Members noted that the priority grades A, B, C and D were being changed to Emergency, 1, 2 and 3 and regret was expressed that, due to the demand in other categories, category D was being removed since this contained applicants with no identified housing need.

Reference was made to the closure of Bluebell House in Lichfield which had provided accommodation for young people and it was hoped that the building could be brought back into use as soon as possible. It was advised that a planning application had been submitted by Midland Heart for a housing scheme for over 55 year olds.

In response to a question about the criteria regarding housing related debt it was confirmed that exceptional cases would be examined on their own merit. It was also advised that discretionary housing payments were available and the budget had not been fully spent in recent years.

RECOMMENDED: (1) That the revised Allocation Scheme be recommended to Council for approval.

(2) That the proposal for Bromford to continue to manage and administer the housing register on the Council's behalf and jointly develop a bespoke housing register to replace the current operating system be noted.

IN PUBLIC

16 COMMUNITY LOTTERY SCHEME

A report was submitted on the proposed establishment of a lottery to enable local community groups and charities to raise funds and help the Council to provide support for the local voluntary and community sector.

Confirmation was sought that the current budget of £177,000 grant funding provided by the District Council would not be reduced. It was advised that this level of support had been approved by Cabinet in July 2017 for three years.

The Committee discussed the proposal and agreed that it would need to consider the results of the consultation with the local community and voluntary sector before being able to fully endorse the idea.

It was advised that the staff resources involved in establishing and running the scheme could not be determined at the present time since data from other authorities on this aspect of running a lottery was not available.

RECOMMENDED: That the idea of establishing a local lottery scheme be approved subject to the outcome of consultation with the community and voluntary sector and its further scrutiny by the Committee.

17 **STANDING ITEMS**

(a) Lichfield District Health Provision

It was reported that Staffordshire County Council's Cabinet had approved the redevelopment of Greenwood House, Burntwood to provide a new purpose-built health centre with adjoining pharmacy and associated car parking following the successful application to NHS England's Technology Transformation Fund.

Members noted that a public exhibition on the proposed health centre had been arranged for 18 September following which an application for Planning Consent would be finalised.

(b) Staffordshire Health Select Committee

The Committee received an update on the most recent meeting of the Staffordshire Health Select Committee.

(The Meeting closed at 8.26 p.m.)

CHAIRMAN

COMMUNITY HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE

29 NOVEMBER 2018

PRESENT:

Councillors Mrs Baker (Chairman), Mrs Evans (Vice-Chair), Miss Shepherd (Vice-Chair), Ball, Mrs Constable, Eadie, Hault and O'Hagan.

(In accordance with Council Procedure Rule No.17 Councillor Mrs Eagland attended the meeting).

18 APOLOGIES FOR ABSENCE

Apologies were received from Bamborough, Mrs Boyle, Humphreys, Mosson and Ray

Also Present: Claire Underwood, Transformation Programme Manager and Duncan Bedford, Executive Managing Director – University Hospitals of Derby and Burton NHS Foundation Trust.

19 DECLARATIONS OF INTERESTS

There were no declarations of interests.

20 VISION FOR COMMUNITY HOSPITALS IN THE DISTRICT

The Chairman introduced Claire Underwood and Duncan Bedford from the University Hospitals of Derby & Burton NHS Foundation Trust who gave a brief update on the merger of the University Hospitals of Derby and Burton and the context in which they were here today which was to consult with members about the Community Hospitals in South of Staffordshire. They advised that they were working on a vision for the Community Hospitals at both The Sir Robert Peel Hospital in Tamworth and The Samuel Johnson Community Hospital in Lichfield.

Mr Bedford explained that they have a passion for their future development and explained to the committee how it fits in to the NHS long term plan of 10 years via a Presentation (attached). Mr Bedford explained that the Staffordshire and Stoke on Trent Sustainability and Transformation Partnership (STP) is instrumental in delivering this great potential for both community hospitals.

They explained that the 10 year plan focuses on prevention and collaboration – not competition. Prevention was discussed as it was felt to be key as it reduces demands on services in the Derby and Burton Hospitals so they can concentrate on the more specialist/complex cases. The delivery locally also provides care closer to people's homes and the length of stays in the community hospitals can be lower and they were looking to maintain this.

It was agreed that integrated care systems need to be improved locally and be “place based”; more versatile working by clinicians and specialists will be required taking more expertise into the community hospitals.

The challenges for Lichfield were highlighted as well as the challenges for Tamworth and the statistics were highlighted showing an ageing population, poorer clinical outcomes than nationally and that screening uptakes in both Tamworth and Lichfield were worsening and this needed to improve (See Presentation).

It was questioned whether any eye clinics could be housed at the Community Hospitals rather than Burton and Derby Hospitals as many cannot drive after they have been to appointments. Mr Bedford/Ms Underwood said there is already a service at both The Samuel Johnson Community Hospital and The Sir Robert Peel Hospital but agreed the service could be enhanced. However, there had been great challenges in recruiting consultants to that field but the merger with Derby Hospital could solve this.

The lack of links with schools and housing associations was mentioned and the non-existence of mental health support was highlighted. This was acknowledged and the need to change was recognised. It was suggested that a directory of services for both these and the available community hospital services would be ideal and that there was a need to improve the referral systems to ensure these services are known to all. The transport links are problematic and the parking at The Samuel Johnson Community Hospital is poor. (These issues should be considered especially when bringing in additional services). Appointment times need to take into account public transport and non-driver issues.

The desire and need to limit the time and resources taken as a result of multiple appointments in multiple centres was discussed and plans for a multi-disciplinary approach are being pursued utilising one personal record in ideally one facility – joining up of appointment making systems will also be key here.

A general discussion took place around a hub concept and ways to engage the community. Lichfield District Council's Health & Wellbeing Strategy was mentioned and it was agreed that everyone needed to be working together and be creative with the budgets we have. The need for more funding and more GPs was raised particularly if the work force is being moved into the community – the potential to shift funding from hospitals to community based facilities and care was raised. Generally the vision was admired but it was known that there had been challenges at A&E at Burton Hospital meaning that Good Hope Hospital had been used as an alternative. There was a need for quicker social care packages as this would prevent bed blocking and it was agreed that this is a national problem as private organisations could not function with the funding they receive.

There was concern that the Minor Injury Units hours might be further reduced at both community hospitals and members considered this service to be crucial to service users.

Members suggested some Community Groups e.g. Sparks and specific projects that Mr Bedford/Ms Underwood might wish to approach as part of their consultation and mapping work to ensure valuable community links are not lost or under-utilised.

RESOLVED: (1) Mr Bedford and Ms Underwood were asked if they would come back to committee to further update members on the progress made and this was agreed;
(2) Members to raise any further questions or ideas via the Chairman or the Overview & Scrutiny Officer.

21 STANDING ITEMS

(a) Lichfield District Health Provision

The information received was noted.

(b) Staffordshire Health Select Committee

The Committee received an update on the most recent meeting of the Staffordshire Health Select Committee. It was agreed that there was not enough provision for CAHMS especially in schools and this should be considered a priority.

(The Meeting closed at 7.47 pm)

CHAIRMAN

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**Healthy Staffordshire Select Committee – 5 December 2018
District/Borough Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Healthy Staffordshire Select Committee held on 5 December 2018 - link to Agenda and reports pack:

<http://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CId=871&MId=8817&Ver=4>

Agenda Item	District(s)/Borough(s)
<p align="center">Healthy Staffordshire Select Committee – 3 December 2018</p> <p>Adult Learning Disability Community Offer 2022 – Day Opportunities for Adults with a Learning Disability and/or Autism.</p> <p>The Committee was asked to consider the future of Day Opportunities for Adults with a Learning Disability and /or Autism in advance of a recommendation to Cabinet. The report and presentation specifically focused on the provision of Day Opportunities including Complex Needs Services provided by the Council; Day Opportunities provided by the independent sector; and, services provided by Personal Assistants.</p> <p>The Committee made the following main points which would feed into the consultation prior to Cabinet in January:</p> <ul style="list-style-type: none"> • There was concern that people in some geographical areas had to travel great distance to access services. It was suggested that consideration is given to one assessment criteria with an additional assessment and extra payments for those geographical areas where people had to travel to access services. • Direct Payments encouraged people to access their own provision from the private sector and should be supported. • The Independent Sector were often not monitored for quality and we have no way of knowing who is being used. • The possibility of providing guidance to service users on providers was discussed and should be explored. • It was felt that the need to consult and deal with issues in public, to ensure transparent decision making was important. 	<p>All Districts and Boroughs</p>

Staffordshire and Stoke on Trent Sustainability and Transformation Partnership (STP) – Children’s and Maternity Care

Across Staffordshire and Stoke on Trent the Children’s Joint Strategic Needs Assessment (JSNA) provided an understanding of the needs of children and young people. As a result of the JSNA, the STP had recognised that improving outcomes for Children and Young People as a priority. Following consultation, it was identified that the following areas were priority themes:

- Maternal and infant health
- Childhood obesity
- Emotional wellbeing
- Children and disabilities
- Hospital activity
- Children’s social services

The Committee made the following comments:

- Young Carers needed to be included in the work streams
- Early help and prevention are key in most areas but particularly in self harm and mental health
- Information on the trail blazer bid was requested (if successful this could generate between £3m or £4m)
- Information needs to be shared between the partners.
- Ward and District profiles should be sent to all Councillors for information.
- The Safeguarding board is developing a local PSED programme which can be used by schools.
- The County wide STP consultation was due to start soon. It was felt that as the Children’s workstream had been late in joining the programme, it may be beneficial to have a separate consultation just on Children’s services, thus giving the service more time to develop proposals and get the service right.

The Committee also asked for a progress report in Spring 2019.

All Districts and
Boroughs

Their next meeting will be held on Monday 4 February 2019.

Homelessness and rough sleeper housing pathway proposals and potential use of s106 commuted sums



Councillor Ashley Yeates, Cabinet Member for Regulatory Services, Housing & Wellbeing

Date: 10th January 2019
 Contact Officer: Lucy Robinson / Lucy Mitchell
 Tel Number: 01543 308710 / 01543 308708
 Email: lucy.robinson@lichfielddc.gov.uk / lucy.mitchell@lichfielddc.gov.uk
 Key Decision? YES

Community Housing & Health (Overview & Scrutiny Committee)

Local Ward Members

1. Executive Summary

- 1.1 This report outlines some initiatives being developed by the housing team to reduce homelessness and rough sleeping in the District. This includes enhancing our existing services to provide tenancy sustainment and training for our more vulnerable customers, encouraging greater involvement with the Private Rented Sector (PRS) and a proposal to work in partnership with Cannock Chase District Council to jointly procure a provider to deliver a housing pathway for rough sleepers and those at risk of homelessness with multiple and complex needs.
- 1.2 The report also updates the Committee on progress of the tender exercise for using the commuted sum¹ monies to deliver new affordable homes, outlined in the committee report dated 11th January 2018² and proposes an alternative option for using the money to purchase properties to reduce the incidence of homelessness and rough sleeping.

2. Recommendations

- 2.1 That Members consider and comment on the homelessness and rough sleeper housing pathway proposals.
- 2.2 That Members recommend to Cabinet the proposals and alternative use for the commuted sum monies held in reserves to purchase properties to provide accommodation as part of the proposed housing pathway model.
- 2.3 That Members recommend to Cabinet the delegation of next steps to the Head of Service and Cabinet Member particularly a change in the constitution to delegate property acquisitions up to £400,000 with oversight by the s151 officer and monitoring officer.

¹ Where constraints preclude the delivery of affordable housing on site, it is possible for the Council to negotiate a commuted sum in lieu of this on site delivery. Any money received as a commuted sum must be spent on affordable housing delivery within the District.

²

[https://democracy.lichfielddc.gov.uk/Data/Community%20Housing%20and%20Health%20\(Overview%20and%20Scrutiny\)%20Committee/20180111/Agenda/CHH%2011th%20Jan%202018%20Full%20Agenda%20Non%20Con.pdf](https://democracy.lichfielddc.gov.uk/Data/Community%20Housing%20and%20Health%20(Overview%20and%20Scrutiny)%20Committee/20180111/Agenda/CHH%2011th%20Jan%202018%20Full%20Agenda%20Non%20Con.pdf)

3. Background

- 3.1 In July 2018, we launched the application process for approved Registered Providers (RPs) to bid for up to £400,000 of commuted sums held in council reserves. It was hoped that the competitive process between RPs would give the panel comprising officers, the Head of Service and Cabinet Member, a number of bids to evaluate, with the funding being awarded to the scheme that scored the highest according to the assessment criteria. Unfortunately only one bid was received and following assessment, the panel found it did not meet the pre-requisite requirements set out in the original evaluation criteria. After careful consideration and discussion with the RP, the panel decided that the bid did not meet all the required outcomes; in particular the need for homes to be delivered to Lifetime Homes standards³ and the provision of additional affordable rented accommodation, and therefore declined the application.
- 3.2 Running parallel to the application process, as part of the implementation of the Homeless Reduction Act 2017(HRA 2017), the housing team have been reviewing the options available to enable the council to discharge the new duties to prevent and relieve homelessness. Through this work it has become apparent that an increasing proportion of customers accessing the service display multiple and complex housing needs and the accommodation options available to them are therefore very limited. Access to the majority of RP stock is based on an assessment of a customer's ability to sustain a tenancy, with higher risk customers often being denied access to accommodation without a package of support in place. The erosion of support available from the statutory and voluntary sector and the lack of supported accommodation within the District⁴ makes options for rehousing this cohort extremely difficult, and may have impacted upon the increase in rough sleepers⁵ reported over the last year.
- 3.3 Due to the rising needs of those presenting as homeless, lack of supported accommodation, increase in rough sleeping and the reluctance of RPs to accept individuals with more complex needs into their tenancies without support, supported by the government's latest Rough Sleeping Strategy 2018⁶ the team have set the vision to have options available for all our rough sleepers by 2020. To do this, using Flexible Homelessness Support Grant (FHSG) awarded to us to implement the provisions of the HRA 2017 we are developing the following initiatives:
- **Tenant Ready Training**

This is aimed at customers with low level support needs that currently lack all the skills to enable them to successfully sustain a tenancy. It will initially be targeted at those who have had a previous failed tenancy, first time tenants or those classed at high risk of tenancy failure. Examples of the training modules will include preparing to be a good tenant and neighbour, understanding the tenancy conditions and how to look after the home and personal money management. We plan to pilot this training for 2 years, delivered by the Housing Options Officers and a new Tenancy Sustainment Officer.
 - **Tenancy Sustainment Officer**

For those individuals who have more complex needs and require ongoing support to sustain a tenancy, we are expanding the service to offer personalised support to a customer for a period of up to six months to ensure their tenancy starts well. It is anticipated that this support will vary in intensity

³ Lifetime Homes is a set of 16 design criteria that allow a home to flex and adapt to disability needs, e.g. level access to the front door, wider interior door widths and circulation space on the ground floor, ability to easily install adaptations such as ground floor level access shower, stair lift etc.

⁴ Following the closure of the Foyer Scheme in Lichfield in 2016, the only supported accommodation provision has been 15 units of accommodation for those with enduring mental health provided by Advance Housing.

⁵ We estimate there are between five and seven people sleeping rough on our streets every night; the last official count conducted on 7.11.18 reported 5.

⁶ The government's Rough Sleeper Strategy requires us to have plans in place to end rough sleeping by 2027 and halve it by 2022.

according to the needs of the individual. This support will also be offered to individuals who are already in accommodation, but where it is at risk of failure and will form part of our homeless prevention offer to support the Housing Options Team fulfil their statutory duties. Failure of a tenancy has consistently been one of the main reasons for homelessness- see **Appendix A**. The Tenancy Sustainment Officer will also be a key link between the council and private landlords to enable us to expand our PRS offer for customers. The post will be advertised on a fixed term contract for 3 years.

- **Landlord Offer**

We are exploring options to encourage more private sector landlords to work with us; this is still being developed however we plan to consult with landlords on our proposals at the Private Landlords Forum meeting in January.

- **Other Initiatives**

We are in the process of procuring Advice Aid, an online tool from Shelter that provides customers with tailored advice to try and prevent homelessness. In addition, we are also ring-fencing £7,000 of the FHSG each year for the Housing Options Team to spend on homeless prevention; for example to allow them to request identification for a rough sleeper, without which they would be unable to claim benefits and be rehoused.

- **Homeless & Rough Sleeper Pathway – Appendix B**

In conjunction with Cannock Chase District Council, we are hoping to commission a delivery partner to provide an independent and impartial outreach service to our rough sleepers and other homeless customers that need support. This organisation will also provide at least 5 units of supported accommodation within the District, creating a seamless pathway into accommodation for these customers. It is anticipated this accommodation will support those individuals with the most acute needs, forming part of the Housing First model⁷, but also flex to cater for those with lower level support needs who may be at risk of homelessness. This will be a two year project, with the view to extend if successful outcomes are achieved and the funding source remains.

3.6 As we have no retained housing stock, we will be reliant on our RP partners or the PRS to provide the accommodation for the initiative. We have already engaged with the largest RP Bromford who has confirmed that they would, in principle, be willing to support the scheme with the provision of some accommodation, however if the successful provider needs to procure private rented properties where rents are much higher, the cost of the scheme may become unaffordable. An option is for the council to purchase properties for the provider to use as part of expanding the initiative.

3.7 We are therefore proposing to use the commuted sum monies held in reserves to purchase some properties providing at least 4 units of accommodation to contribute towards alleviating rough sleeping and homelessness in the district. This accommodation is likely to be in the form of houses located within, or near to the city centre, providing accommodation options for those individuals with low to medium level support needs. We would look to the successful provider to lease these properties from the council at a charge based on affordable rent levels, taking on responsibility for the day to day repairs, housing management and support provision through a robust lease and service level agreement. The costs for this service will be covered by housing benefit, through the support exempt accommodation rules, meaning the council could expect a return on investment. This return would need to cover the council's costs such as relevant insurances and maintenance for the fabric of the building, with a proportion being ring-fenced as a sinking fund to provide the required upgrades to the

⁷ The Housing First model originated in America with several pilots now having taken place in the UK. The premise of this model is the provision of accommodation with the only conditionality being the willingness of the individual to maintain the tenancy, the level of support provided is tailored to the individual.

properties in as required. Any remainder can be reinvested into providing future options to alleviate homelessness and rough sleeping.

3.8 We have sought advice from the Ministry of Housing, Communities and Local Government (MHCLG) on the need for a Housing Revenue Account and they have confirmed that we do not need to open one until we own 200 homes. All we would need to do is write to MHCLG to advise them that we were acquiring (or leasing or building) homes and seek direction to be excluded from the need for a HRA by the Secretary of State under s74(3)d of the Local Government and Housing Act 1989.

<p>Alternative Options</p>	<p>Homeless & Rough Sleeper Pathway</p> <ul style="list-style-type: none"> To do nothing is not an option; we are required by government to have a plan to halve rough sleeping in the District by 2020 and end it by 2027. Continuing with the current system will not help to alleviate this issue and place increased strain on the Housing Options Team. <p>Commuted Sums</p> <ul style="list-style-type: none"> Invite our approved RPs to retender - Based on the feedback received from the RPs, to be successful it is likely we would need to increase the amount of funding available, revise our original criteria, have a longer lead in times or consider including council land opportunities. This option was discounted based on the time delays for retender, the increased council investment and having to compromise our original outcomes, in addition to the greatest risk of receiving no viable tenders. <p>Funding viability gap on a new development(s) – Another option is to provide funding to bridge the gap on the ‘unviable’ proportion of new homes on a site that is not viable at the full policy complaint level of affordable (currently 35%) once confirmed by the District Valuer after an independent viability assessment and subject to compliance with state aid requirements.</p> <ul style="list-style-type: none"> There is however the possibility that Homes England may bridge this gap in exceptional circumstances once an RP has been agreed with the developer, so this option should be pursued in the first instance. It would however need a clause inserting into the s106 agreement and negotiation with the developer if we wanted to achieve this before an RP was in place at outline planning permission stage. Purchase empty homes - This option would bring numerous benefits but it is the most time consuming and resource intensive option we considered. It has therefore been discounted due to the risk of the developer requesting their contribution back and us not being able to support our customers in need in the required timescales. Council built homes – Using the money to build affordable homes on council land would be a potential use of the funding once the council’s housing company has been formed but as there is no definite date for this the money could not be spent in a reasonable timescale. Any homes purchased could be transferred to the housing company once established if appropriate.
<p>Consultation</p>	<ul style="list-style-type: none"> The tenancy sustainment officer post and homeless and rough sleeper pathway has been approved in principal by the Leadership Team in a briefing to update them on the implementation of the HRA. We have also discussed the proposed sustainment package with our RPs who were very receptive to it, and we plan to consult with the PRS at the landlord’s forum in January. We invited bids for the commuted sums at our RP event in July, with prior

	communications with all approved RP's to inform them about the upcoming opportunity.
Financial Implications	<ul style="list-style-type: none"> The pathway will be part funded by some of the FHSG received to date of £325,000. We have also submitted bids to the governments Rapid Rehousing Pathway Scheme and PRS Access Scheme for funding towards the project and we are currently awaiting a response as to whether we have been successful. The funding to purchase the homes will use c£400k of s106 monies that is currently held in reserves; this must be spent on affordable housing delivery. Other commuted sums negotiated will be added to reserves once they are received and further purchases may be considered once adequate sums are received. The proposed purchases may allow the council to reduce the use of bed and breakfast temporary accommodation which would result in a saving to the council. It will create a small return on the investment. The homeless and rough sleeper pathway contract will be procured for less if suppliers have access to Council owned affordable properties rather than having to find properties through the private sector.
Contribution to the Delivery of the Strategic Plan	<ul style="list-style-type: none"> The pathway will contribute most significantly towards the themes of 'healthy and safe communities' and being a 'clean, green welcoming place' by reducing homelessness and providing new affordable homes. It will also assist towards rough sleepers building new lives. In addition, the support element tied with accommodation will contribute to the 'vibrant and prosperous economy' by creating local jobs and allowing new business to locate and succeed.
Equality, Diversity and Human Rights Implications	<ul style="list-style-type: none"> The pathway will have a positive impact for those in housing need, particularly those deemed as vulnerable and at risk of homelessness and rough sleeping.
Crime & Safety Issues	<ul style="list-style-type: none"> The provision of supported accommodation options will potentially reduce the issues of anti-social behaviour created by some of our rough sleepers who have been using Friary Outer car park to sleep in.
GDPR/Privacy Impact Assessment	<ul style="list-style-type: none"> Not applicable.
Health & Wellbeing Implications	<ul style="list-style-type: none"> The provision of the initiatives and the purchase of new affordable homes will significantly contribute to the health and wellbeing of vulnerable people at risk of homelessness and rough sleeping by providing supported accommodation options.

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	Developer requests their contribution to be returned as we exceed legal timescales.	Ensure alternative options assessed, appraised and approved swiftly. Give greater weight to the options with quicker outcomes.	Green

B	Properties purchased require significant work with unforeseen costs.	Consider the use of consultants or in house expertise to fill knowledge gaps. Budget for technical fees and surveys required. Sinking fund for repairs, paid for via a percentage of the rental income which is ring-fenced for this purpose.	Yellow
C	Management of properties on completion of sale.	Ensure correct insurances and maintenance agreements in place to cover large scale works. Partner required to deliver housing management, day to day repairs etc. Require robust SLA with break clauses for non-compliance.	Yellow
D	Risks that the tenants could purchase their property through the governments Right to Buy (RTB) scheme.	RTB rules: to qualify a tenant must hold a secure or assured tenancy and have at least 3 years tenancy history as a public sector tenant (Council, Housing Association or Registered Provider). The property must also be self-contained. As our proposal is to provide shared accommodation which will be time limited it will be exempt from RTB rules.	Green
E	Properties do not lend themselves to be used as shared ownership, location, type etc.	Input from the organisation that is successful in the tender exercise prior to purchase. This organisation will have a history of delivering shared accommodation and be able to give expertise as to the best type of property and location for this type of accommodation.	Green
F	Lack of rough sleepers/homeless applicants require the accommodation, resulting in void loss.	Detailed understanding of the cohort of individuals ascertained through our Housing Options Team. Alternative options have been considered for the properties if perceived demand does not materialise, such as temporary accommodation or general needs lets through a further partner arrangement. We could also transfer the homes to the council's housing company once formed.	Green
G	Properties purchased could lose value with changes to the market.	Any investment is made for the long term, the likelihood of prolonged low property prices is slim and would not grossly affect the rental income from the homes, only the price if we chose to sell.	Green

Background documents

Lichfield District Council (2013-2017) Housing Strategy: <https://www.lichfielddc.gov.uk/Residents/Housing/Housing-strategy/Download-our-housing-strategies>

Habinteg (2010) Lifetime Homes Criteria:

http://www.lifetimehomes.org.uk/data/files/For_Professionals/accessible_revisedlthstandard_final.pdf

MHCLG (2018) Rough Sleeping Strategy:

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/733421/Rough-Sleeping-Strategy_WEB.pdf

Appendix A

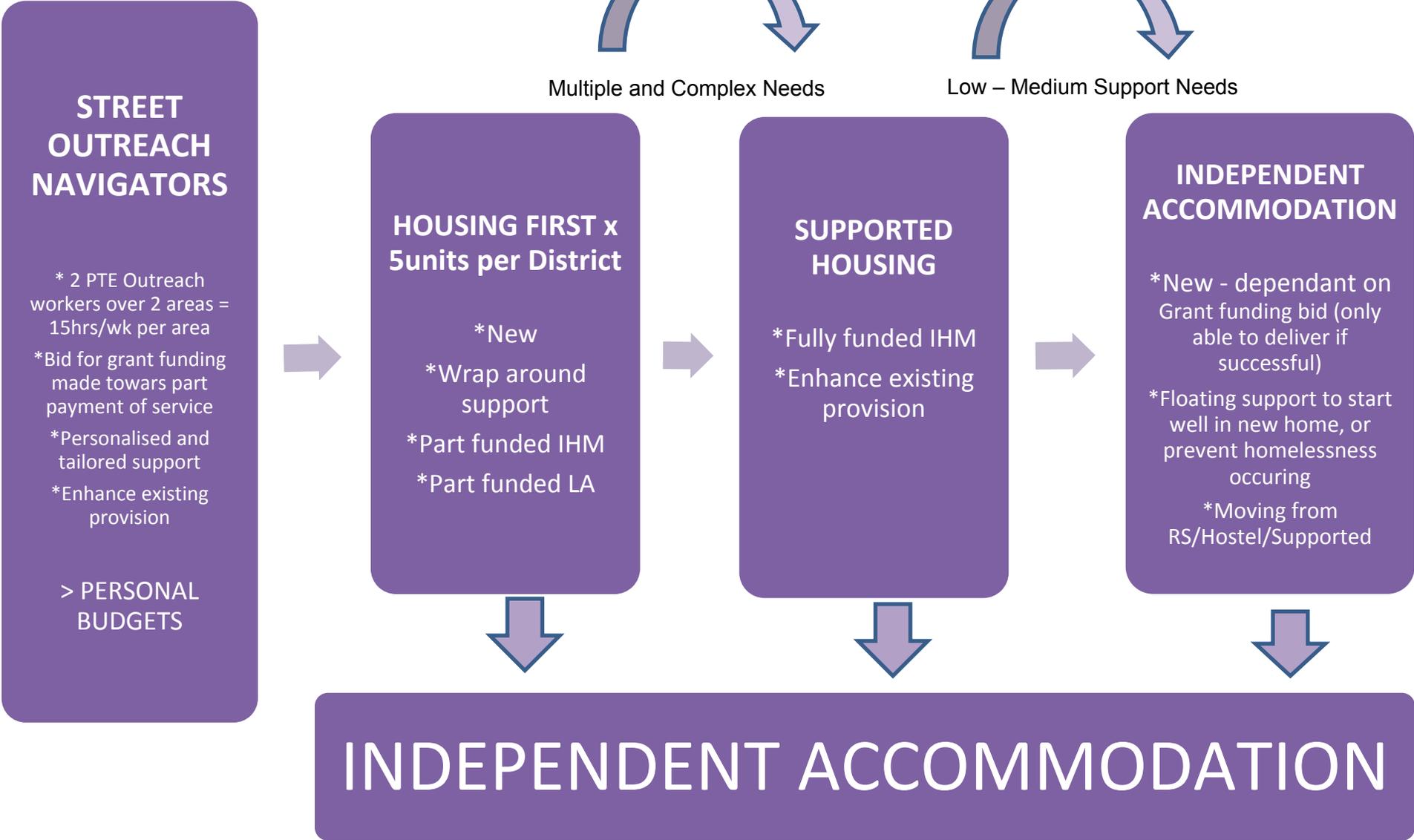
Reason for Homelessness	2014-15	2015-16	2016-17	2017-18	Total
Left hospital	2	3	1	1	7
Left other institution or LA care	2	2	2	3	9
Left prison/on remand	0	2	0	0	2
Loss of rented or tied accommodation due to termination of assured shorthold tenancy	11	14	19	13	57
Loss of rented/tied accommodation due to reasons other than termination of shorthold tenancy	2	8	3	6	19
Mortgage arrears (repossession or other loss of home)	2	3	0	0	5
Non-violent breakdown of relationship with partner	8	14	10	15	47
Other	5	1	3	6	15
Other forms of harassment	2	3	3	1	9
Other forms of violence	0	0	1	0	1
Other relatives or friends no longer willing or able to accommodate	10	3	8	10	31
Parents no longer willing or able to accommodate	21	22	27	23	93
Rent arrears on Housing Association or other registered social landlord dwellings	2	1	3	1	7
Rent arrears on Local Authority or other public sector dwellings	1	1	0	0	2
Rent arrears on private sector dwellings	0	4	4	3	11
Violent breakdown of relationship, involving associated persons	0	1	1	2	2
Violent breakdown of relationship, involving partner	5	5	7	12	29
Total	73	87	92	96	346

* Since the implementation of the HRA in April 2018, the team have seen a 250% increase in applications in the first 6 months.

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HOMELESS & ROUGH SLEEPER HOUSING PATHWAY: CANNOCK & LICHFIELD

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Community Safety Delivery Plan- Mid Year Progress Report



Councillor Ashley Yeates, Cabinet Member for Regulatory Services, Housing & Wellbeing

Date: 10th January 2019
 Contact Officer: Gareth Davies /Susan Bamford
 Tel Number: 01543 308741/ 01543 308170
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Community Housing & Health (Overview & Scrutiny Committee)

Key Decision? YES
 Local Ward Members

1. Executive Summary

1.1 This report outlines the mid year progress against the Community Safety Partnership delivery plan for 2018/19. The progress report identifies what the partnership said it would do, targets, the lead officer and achievements to date.

2. Recommendations

- 2.1 That Members consider and comment on the progress being made against the Community Safety Delivery Plan.
- 2.2 That Members consider any actions that may help delivery the 2019/20 Community Safety priorities.

3. Background

- 3.1 The Lichfield District Safer Community Partnership, or Community Safety Partnership (CSP), is made up of statutory and voluntary agencies who work together to reduce crime, anti-social behaviour, substance misuse and increase public reassurance.
- 3.2 The Police and Justice Act 2006 introduced a statutory requirement for Community Safety Partnerships (CSPs) to produce a community safety plan covering three years to be reviewed annually. The Plan must show how the CSP will tackle community safety issues and challenges and it is based on the local community safety priorities which are:
 - Anti-social behaviour
 - Domestic abuse
 - Child sexual exploitation

With cross cutting themes of:

- Alcohol and mental health
- Public reassurance

3.3 The Community Safety Delivery plan sets out the actions that are going to be delivered by partners to address the community safety priorities for the district and this is monitored mid year. The attached report at Appendix A was considered by the District Board at their meeting in November. At that meeting it was agreed that the item referring to Friarsgate should be removed and actions 19 and 21 are merged to reflect the recent restructure of the Community Safety Partnership which now includes a Business Advisory Group.

- 3.4 Overall, it is felt that good progress is being made although there is a need to ensure that delivery is underpinned by good partnership working and there is scope to look at more joint reassurance campaigns.
- 3.5 The community safety priorities are unchanged for 2019/20 and any suggestions for actions that can help deliver these would be welcomed. These can then feed into the Community Safety Delivery Group who will be meeting on 16 January to consider actions for the 2019/20 delivery plan.

Alternative Options	<p>More frequent monitoring</p> <ul style="list-style-type: none"> As a partnership plan it is felt that 6 monthly reporting is appropriate to the plan. <p>Less frequent monitoring</p> <ul style="list-style-type: none"> Six monthly monitoring enables us to assess progress and identify any areas of concern.
Consultation	<ul style="list-style-type: none"> The Community Safety Delivery Group and the District Board have been consulted on progress.
Financial Implications	<ul style="list-style-type: none"> The Community Safety Partnership is currently awarded £71,855 from the Office of the Police, Fire and Crime Commissioner which funds specific projects delivered by the delivery plan. Information of any available funding for 2019/20 is not yet known but we are aware they have budget pressures. Any significant reduction will impact on delivery.
Contribution to the Delivery of the Strategic Plan	<ul style="list-style-type: none"> The delivery plan contributes to safe communities.
Equality, Diversity and Human Rights Implications	<ul style="list-style-type: none"> The delivery plan includes actions to address hate crime.
Crime & Safety Issues	<ul style="list-style-type: none"> The delivery plan addresses crime and safety issues.
GDPR/Privacy Impact Assessment	<ul style="list-style-type: none"> The monitoring does not request any personal data.
Health & Wellbeing Implications	<ul style="list-style-type: none"> There are health and wellbeing implications for all the community safety priorities.

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	The monitoring report identifies insufficient progress.	Progress is a standing agenda t the Community Safety Delivery Group which meets quarterly.	Yellow

Background documents: Progress reports

Priority - Anti-Social Behaviour

What we said we would do	Targets 2018/2019	Lead	Achievements to date Oct 2018
<p>1. 'Get in 2 it' for young people</p> <p>Project that offers sport and other activities to divert young people from ASB and other related behaviour.</p> <p>SPACE involvement.</p>	<p>Getin2it For Young People will continue to deliver a socially inclusive diversionary activity programme for 150 plus young people across the district, with access to a variety of different sessions.</p> <p>These areas include central/north Lichfield, Chasetown, Boney Hay, Summerfield and All Saints.</p> <p>Getin2it Volunteer Programme will offer 10 or more young people in Burntwood and Lichfield the opportunity to gain experience, qualifications and accreditations as part of the programme.</p> <p>Skate park in Lichfield & Burntwood will deliver a programmes to 10 or more young people in 2018/19.</p> <p>This will include tuition days and competition days.</p> <p>Participate in the Youth Justice and sport practitioners' referral pathway steering group working to develop referral pathways for organisations to refer young people into services that will benefit them. Get In to it will be attending ongoing meetings in 2018/2019</p> <p>SPACE – subject to funding confirmation- 150 free leisure passes given to young people aged 11-17yrs across the district for the 6 weeks holidays. Once the free passes have been issued parents can</p>	<p>Sarah Sleigh - Health and Wellbeing Development Manager, Lichfield District Council</p>	<p>At this point, the project has already engaged with 559 young people who have attended activities at least once.</p> <p>The project has a target of 12 referrals to be taken from agreed referral routes and for at least 50% of those referrals to engage with the project for more than 3 months. So far, the project has secured 16 formal referrals currently of which 10 are from agreed referral routes and 7 of those referred from agreed referral routes have stayed engaged for more than 3 months.</p> <p>The project has a target of 50% of young people accessing the project will come from the wards with the highest levels of ASB. To date the project has provided activities for 166 people across wards with higher instances of ASB or deprivation. This is broken down as:</p> <ul style="list-style-type: none"> • Boney Hay/Central – 44 young people • Chasetown – 39 young people • Summerfield – 51 young people • Stowe – 18 young people • Curborough – 14 young people <p>20 young people have completed the theory course in Community sports leaders level 2, Dance Leaders level 1 and sports leaders level 2 of which 5 have fully completed the course and are certified and a further 15 are currently volunteering and leading in the community to work towards course completion before the end of march 2019.</p> <p>2 x Skatepark Competitions were delivered on 1 & 2 September 2018 in Burntwood and Lichfield engaging with over 40 young people over the 2 days of which all engaged and competed in the competition.</p> <p>The Activity pass was really popular. Overall attendances over the summer period was 1550 which is an increase of 550 compared to last year. 170 FREE Leisure Activity Passes were distributed and 45 Leisure Activity passes were also purchased for £20.</p>

	<p>purchase.</p> <p>These passes for young people at £20 each and are valid for 12 months. There will be further involvement in October half term if funding has been agreed for.</p>		
<p>2. Late Night Listeners offer a calming and friendly presence within the city centre and deal with those who have had too much to drink and help them recover sufficiently to be able to get home.</p>	<p>To maintain volunteer base and provide relevant training to ensure their safety and an enhanced service to members of the public.</p> <p>To link up with City Guardians in the city centre.</p>	<p>Lichfield Churches Forum (Rick Hill)</p>	<p>Late Night Listeners still provide a service every Saturday and one Friday in a month. There are 25 volunteers that currently work in the District. The service is still effective and calms situations down when waiting for taxis to go home. There have been 200 flip flops handed out this financial year so far. Members of the late night listeners have also engaged with Lichfield District Housing around begging in the city centre.</p>
<p>3. Co-ordinate low level intervention activities to prevent escalation of antisocial behaviour.</p>	<p>Continue to encourage members of the community to report ASB to the correct agencies and work with partners to tackle neighbour disputes where these are not purely civil matters.</p> <p>Raise awareness of what is anti-social behaviour and what steps can be taken, including neighbour disputes.</p> <p>Work with partners to tackle and signpost low level intervention activities.</p> <p>Review preventative activity in identified repeat ASB locations.</p>	<p>Lichfield District Council (Lucie Ferneyhough/ Yvonne James)</p>	<p>The Community Safety Officer currently attends the weekly partnership hub where anti-social behaviour cases are identified and discussed and actions are decided.</p> <p>LDC Community Safety Officers have dealt with 17 low level anti-social behaviour cases since the start of the financial year and advised/signposted on approximately 41 enquires linked to community safety.</p> <p>Discussion on the weekly hub and young people services group. Our Community safety officers advise housing association neighbourhood coaches and will joint work cases where one of the occupants are private home owners. Referrals have been made to the anti-social behaviour victim's champion to offer an advocacy service. We have identified a relevant mediation service that can now be utilised for disputes with private home owner cases that the community safety officers have had contact with. This should help resolve low level neighbour disputes and will hopefully reduce repeat callers to statutory agencies.</p> <p>This has been directly linked to the SPACE scheme for diversionary activities and Staffordshire Police's operation Tangle. Get in2 it are also making a positive contribution to providing diversionary activity in repeat ASB locations.</p>

	<p>LDC and Staffordshire Police to work in partnership to share relevant information and support in order to best approach/risk assess a report of anti-social behaviour.</p> <p>Further develop the ASB pages on Lichfield District Council's website and make relevant links to Staffordshire Police website and other useful sources.</p> <p>Review case holding of the community safety officer (s) and the value added in neighbour disputes</p>	<p>Staffordshire police (Marisha Place) & Lichfield District Council (Yvonne James)</p> <p>Lichfield District Council (Amy Bandurak)</p>	<p>All cases held at LDC are discussed at weekly hub or with partner agencies to avoid duplication. This also enables the Community Safety Officer to risk assess the case before completing home visits. Joint visits are arranged where required.</p> <p>The community safety page at LDC has now been updated and relevant link have been added to Staffordshire Police and government websites. These links continually update with anti- social behaviour and safety information.</p> <p>LDC cases have reduced from last year. In April-October 2017 there were 30 cases and 18 enquiries compared with this year 17 cases and 41 enquiries. This is mainly due to a more rigorous process for identifying cases where LDC advising members of the public to be more pro-active in their own problem solving and get early intervention from solicitors. Additionally identifying at an early stage whether it is more prevalent for their emotional/mental health problems to be supported by the correct agency (ASB Champion/victim support/Toolbox) We have now referred two cases to the Steven Hindmarsh mediation service one which has been resolved within a month. This should reduce the community safety officers caseloads further in order to free their time to look at more preventative strategies and efficient partner working protocols.</p>
<p>4. Anti- Social Behaviour Champion (ASBC) the ASB Champion works with individuals and families suffering from ASB. They may require support with contacting agencies, gaining an harassment order, injunction etc</p>	<p>Seek funding to continue with this post.</p> <p>Maintain level of referrals received at 49 per year.</p> <p>Continue and develop volunteers' role in offering support to victims.</p> <p>Continue 100% Satisfaction rate from clients.</p>	<p>Kathy Bryers - Victim Support</p>	<p>During the year Victim Support have received 51 new referrals for the ASB champion; this amounted to 67 clients supported during the period Nov 2017- Oct2018.</p> <p>In this same period 35 referrals have been made to partner agencies, including 10 clients referred to Mental Health Services Lichfield.</p> <p>During the year two additional volunteers were trained and inducted to the service. Unfortunately they both left due to work commitments so retention of volunteers remains at three across the county. Volunteer hours are lower than anticipated because of this but Victim Support are currently organising a volunteer information session.</p> <p>67 clients were issued with satisfaction surveys and 17 surveys were completed. In addition, 10 phone surveys were completed where forms had not been returned. 100% of respondents said they were satisfied with the service.</p>

<p>5. SPACE project aimed to reduce ASB during the summer holiday period by outing in place diversionary activities.</p>	<p>Develop and deliver a programme that reduces ASB during the summer holiday period for 2018 and (subject to funding) deliver SPACE in half term October 2018</p> <p>Review procurement process for SPACE 2019.</p>	<p>Lichfield District Council (Lucie Ferneyhough /Yvonne James)</p>	<p>30 young people with various challenges worked with the Fun Club for the targeted aspect of the project. They attended taster sessions, helped with the Play in the Park events as well as attending a residential. The feedback was very positive from all involved and there were some really good outcomes for the young people with increased confidence, changes in behaviour etc.</p> <p>The Activity pass was really popular. Overall attendances over the summer period was 1550 which is an increase of 550 compared to last year. 170 FREE Leisure Activity Passes were distributed and 45 Leisure Activity passes were also purchased for £20.</p> <p>Liberty's project succeeding in engaging 30 young people who attended various activities over two weeks. All young people participated in some activities and learnt new skills including social skills, arts, sports, music, relaxation and having fun. Positive feedback was received with evidence of young people's interaction with others and confidence improving each day. Also feedback was received from parents/ carers saying that children that were reluctant to attend Queenscroft before Space are now looking forward to going.</p> <p>There has also been a reduction in youth ASB recorded over the 6 week holiday in the district from 59 incidents last year compared to 37 this year. There was also a reduction of 40% across the county.</p>
<p>6. Partnership Hub meetings to meet the needs of vulnerable members of our community</p>	<p>Use the hub meetings to identify the relevant agency or agencies who can provide timely and effective support to cases.</p> <p>Use the hub meetings to identify situations and issues that currently are not picked up by agencies e.g. individuals with issues that do not meet the necessary criteria/ thresholds for intervention or support.</p> <p>Use hub meetings to raise awareness of the need to escalate problems where they need to be investigated across the county and a solution put in place.</p>	<p>Staffordshire Police (Marisha Place)</p> <p>Lichfield District Council (Yvonne James & Amy Bandurak)</p>	<p>The hub continues to identify the most vulnerable in the District covering the strategic assessment district priorities. Agencies are identified as lead(s) and actions are decided. Relevant information sharing takes place in a confidential environment.</p> <p>There have been discussions regarding various vulnerable persons (child & adult) where they have not fully engaged with agencies or not met thresholds for assessment. Through hub discussions with all agencies, recommendations have been made and escalation procedures followed where necessary.</p> <p>It has been identified that a high percentage of cases, particularly vulnerable adults have had past or present alcohol misuse or mental health issues. It is also recognised that some of these are linked to domestic violence. As of November 2018 there will now be an enhanced practitioner present at each weekly hub from the addiction dependency service. They will form part of "Recovery Hip" who are looking at creating a smoother and more efficient referral pathway linking in with partner agencies at the earliest opportunity.</p>

			There will also be a domestic violence support worker present at the weekly hub to look at any domestic related cases where there is an element of alcohol issues delivering their hidden harm project. They will seek to work with ADS and other local support groups.
7. Young People's Services building on from the SPACE project and other community events.	Continue to look at activities available for young people across the district, identify gaps and how they can be filled through attending the young people services group and working with partners. Support the development of a referral pathway to sport.	Lichfield District Council (Lucie Ferneyhough/ Yvonne James) Lichfield District Council (Amy Bandurak)	The Young People's Services meeting continues to meet quarterly and it is an opportunity for organisations to update about what they are doing, as well for partnership working on specific issues. For example a meeting has been arranged in October for a number of organisations to discuss how to tackle youth ASB in local parks in Lichfield and Burntwood. This led to the Fun Club carrying out detached youth work in the area and Getin2it running activities at the park for 30 weeks which started in December. The number of organisations that are on the mailing list continues to increase and a wide variety of statutory and voluntary sector organisations regularly attend meetings.
8. Maximise impact of Building Resilient Families and Communities across the District	Develop actions from Place Based Approach/ subject to Earned autonomy. Improve partner knowledge of the scale of ASB in the area and achieve a greater understanding of the localities and victims. Share information on offenders to allow a united intervention and disruption strategy to be developed. Undertake work with at-risk communities to understand how different behaviours are perceived as ASB in order to implement effective interventions and	Lichfield District Council (Susan Bamford) Staffordshire County Council (Wayne Mortiboys)	Lichfield's Place Based Approach Partnership have reviewed the data available in the Earliest Help Performance Framework and identified the following 3 priorities for the districts Earned Autonomy Investment; <ul style="list-style-type: none"> • Children's mental wellbeing and resilience • Tackling persistent absence and reduce exclusions • Improving financial understanding & responsibility and cycles of debt to reduce family conflict <p>The £113,600 Lichfield Funding has been allocated as follows:</p> <p>Improving children's mental wellbeing & resilience £19,000 (Yr 1) £19,000 (Yr2) Tackling persistent absence and reduce exclusions £19,000 (Yr 1) £19,000 (Yr 2) Improve financial understanding & responsibility to reduce cycles of debt and</p>

	raise awareness and increase tolerance levels if required.		family conflict £18.800 (Yr 1) £18.800 (Yr 2)
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Priority – Domestic Abuse

What we said we would do	Targets 2018/2019	Lead	Achievements to date Oct 2018
<p>9. Peer mentors This scheme will provide volunteers (some ex-service users) with skills to offer admin and/or front line support</p>	<p>Continue to support the volunteers to ensure they are able to contribute and increase capacity.</p> <p>Deliver accredited peer mentor training.</p> <p>Develop mentors further in order to take on a resettlement role.</p> <p>Continue to support the Peer mentor group which runs weekly.</p>	<p>Pathway Project (Kathy Coe)</p>	<p>An additional 5 female and 1 male peer mentors have been recruited against a target of 4 additional volunteers to include at least 1 male.</p> <p>1 volunteer training session has been held so far and another two day course is planned. All volunteers are level 1 safeguarding trained.</p> <p>There has been 100% positive feedback from the peer mentoring programme.</p> <p>Peer mentor groups have been running with a total of 10 attendees.</p> <p>20/11/19 New Era have been asked to contribute to the Delivery Plan and to ascertain if they currently deliver a similar program(s) and whether they can contribute to our Community safety Delivery plan on all items under Domestic Violence. Awaiting update. They have been asked to attend our Domestic violence Forum.</p>
<p>10. Continue to raise awareness about domestic abuse</p>	<p>Undertake group work for building confidence and self-esteem, and a separate group for young women who have been sexually abused</p> <p>Expand the scope of campaigns to incorporate modern slavery / FGM and CSE as appropriate.</p> <p>Hold at least 4 awareness raising activities throughout the year for example: Loves me Not March/April 2018- resources are given out to females raising awareness of domestic abuse and provides contact numbers for support. Posters will be distributed to local hair salons/barbers and nail bars.</p> <p>Other relevant campaigns will be identified for future events.</p>	<p>Pathway Project (Kathy Coe)</p>	<p>35 peer supported 1:1 sessions have been held.</p> <p>11 Empowerment groups have also been held including cinema trips, arts and crafts and llama walking.</p> <p>There have been 6 sessions of self-help group with a total of 64 attendees and 3 sessions of life coaching with 9 attendees.</p> <p>In addition a new training group called Building Futures has been started with 10 attendees signing up to accredited online training courses and attending the Hope Centre for support in their courses.</p> <p>A campaign was run around the World Cup and the online campaign went viral with 11 million views. A Christmas campaign is currently being planned along with a campaign around Valentine's Day.</p>

	<p>Continue to refer young girls into the local youth clubs who are at risk of domestic and sexual abuse, cyber safety and also raise self-esteem and confidence.</p> <p>Continue to develop the awareness of potential indicators of risk amongst those in face-to-face roles within the public-facing services. This is so that it is possible to appropriately identify and share potential concerns with relevant professionals, and ensure that support and interventions are delivered at the earliest possible opportunity. Pathways will look at what training they can share with partners.</p> <p>Give services an awareness of indicators of potential risk amongst those who are under-represented in Police data and service provision, particularly; those aged under 20 and over 50, male victims, victims within the Lesbian, Gay, Bi-sexual and Transgender (LGBT).</p>		<p>Pathway have completed 4 workshop sessions so far and 2 further awareness raising sessions are booked for December 2018. These have been delivered to: Let's Work Together multi-agency group, Lichfield Townswomen's Guild, a group for older women. Between 90%-100% of those completed evaluation of these sessions report increased and improved understanding and awareness of domestic abuse.</p> <p>The sessions planned are: Keele University psychology students and Support Staffordshire's Forum in Lichfield in December.</p>
<p>11. Work with partners to identify funding to enable domestic abuse services to continue after March 2018</p>	<p>Continue to develop the Patron's scheme through the income generation group.</p> <p>To work with partners within the partnership and County wide to develop newly commissioned services due to start on 1st October 2018.</p>	<p>Pathway Project (Kathy Coe) & Lichfield District Council (Amy Bandurak)</p>	<p>Pathway are going through a period of transition with the loss of a contract, however they are now planning for the future. Pathway have increased the hours of their Volunteer / Training Manager to full time to allow more on the development. Future plans include:</p> <ul style="list-style-type: none"> - A peer support group for males led by our male Peer Mentor - Changing the format of the female peer mentor group to incorporate ideas from the members - Developing a 6 week programme around mindfulness and self-care with one of our councillors - Recruiting some talented service users to form a choir - Working to develop further the Building Futures Group

Priority - Child Sexual Exploitation

What we said we would do	Targets 2018/2019	Lead	Achievements to date Oct 2018
<p>12. Child Sexual Exploitation (CSE) has been identified as an issue that needs to be addressed by partners following the Rotherham Inquiry.</p>	<p>Continue with safeguarding training for staff and taxi drivers</p> <p>Continue with training incorporating the Prevent Agenda and adults.</p> <p>Develop CSE, PREVENT activities (including healthy relationships and staying safe on-line) focused within the wards of Chadsmead, Chasetown, Boney Hay & Central, Summerfield & All Saints.</p> <p>Consider age appropriate input at primary school for year 6 (final year) pupils.</p> <p>Engage with young people in relation to support for Child Protection and Mental Health to consider awareness and inputs in relation to CSE and healthy relationships.</p> <p>Work with local schools for education on the risks of 'sexting' in particular.</p> <p>Use resources (Police and partners) to focus on building a picture of CSE in the district to fill gaps in our knowledge.</p> <p>Share information to Police and partner agencies in a timely manner in order to better understand CSE and be able to take appropriate enforcement and safeguarding action together.</p>	<p>Lichfield District Council (Susan Bamford)</p> <p>Staffordshire police (Mark Bestwick/Marisha Place)</p>	<p>6 new drivers attended the safeguarding training session held 10 April 2018.</p> <p>The Police community safety partnerships manager has issued Safeguarding packs with training to Driving instructors which included information around CSE and the prevent agenda.</p> <p>LDC and Police represent at the CSE panel held monthly at Lichfield District offices. Individual cases and intelligence are discussed as well as good working practises around CSE.</p> <p>FARs and other agencies have held 'Safe & Sound' at Burntwood and Lichfield Fire Stations. Various topics were covered by agencies including online safety / CSE delivered by the police to year 5 pupils from local schools.</p> <p>Pathway work with vulnerable and at risk young people, both male and female, in the Action Kids programme. They do some preventative work and are happy to run short workshops with the police or other partners. Pathway also work with the Young Women and Girls Worker on providing support to minimise risk, identify particular situations which they feel may be a risk and work with the young women to protect themselves and stay safe. Pathway are developing groups to educate and support around this and other issues which put young women particularly at risk.</p>

Cross cutting Themes: Alcohol, Mental Health

What we said we would do	Targets 2018/2019	Lead	Achievements to date Oct 2018
<p>13. To identify where alcohol and drugs is having a negative impact on individuals, groups and communities and develop plans to address issues.</p> <p>Test Purchasing and proxy sales to be carried out by Trading Standards.</p>	<p>Identify and support people experiencing mental health or substance misuse issues through a co-ordinated approach with the emphasis on early intervention and prevention. Discussed at weekly hubs.</p> <p>Offer information to parents via the schools and health networks to improve awareness of the effects of drug and alcohol misuse in children.</p> <p>Increase education in secondary schools around the effects of drugs and alcohol, specifically explaining the effect that the use of substances can have on long-term mental health.</p> <p>Carry out test purchasing throughout the year.</p> <p>Raise proxy sale awareness during on licence advice visits.</p>	<p>Lichfield District council (Amy Bandurak)</p> <p>Staffordshire County Council (Fiona Chapman)</p>	<p>Mental health or substance misuse issues are identified at the weekly hub and appropriate agencies are engaged. Work has been undertaken to better understand the service gaps and barriers to engagement and project scoped to address these.</p> <p>An Alcohol and mental health pilot was advertised for the District and 3 applications were received. Addiction Dependency Solutions were the successful applicants and will start the project on 19/11/18 and deliver the "Recovery Hip" programme. . Additionally a smaller amount of funding has been allocated to Pathways who came second with the application who will link in with Recovery Hip and deliver their hidden harm project as of 19/11/18. Both groups will seek to link in with RIOT (recovery is out there, delivered by volunteers from Burton addiction centre) who currently hold a support group once a week on a Wednesday in Lichfield.</p> <p>This item is currently delivered by T3 who look after under 18's. For the period March to September 2018 Staffordshire T3 worked with 18 young people on a one-to-one basis from the Lichfield area, 9 males and 9 females ranging from age 13 to 18. 13 of the young people stated that cannabis was their primary substance of use and 3 that it was alcohol. The second substance of choice for 3 was alcohol, 2 said it was cannabis and 2 cocaine. 50% of the young people have stopped using their second choice substance. Referrals came from Social Services (2), Self (1), LST (2), Education (11) and Family (2). One of the young people had mental health issues.</p> <p>In addition to the One-to-One support, T3 also engaged with the following young people via: 2 x Groups at King Edwards School (14) and Street Outreach - Burntwood Dragons & Phoenix (15).</p>

Under Pinning Theme: Public Reassurance

What we said we would do	Targets 2018/2019	Lead	Achievements to date Oct 2018
14 Improved coordination and profile for positive messages / reassurance	<p>Develop up to date community safety and any reassurance information on Lichfield District Council website, including signposting to those that can help, including the Staffordshire Police website advice on reporting crime and useful links in respect of how a crime is investigated, CSE, Hate Crime, Modern day slavery and Prevent issues.</p> <p>Liaise with OPCC about supporting community safety campaigns and other community safety information through their current system using Smart Alert.</p>	<p>Lichfield District Council (Amy Bandurak)</p> <p>Marisha Place (Staffordshire Police)</p>	<p>Work on updating the Lichfield District Council website is ongoing. Sections on personal safety and crime prevention have been updated to include links to Staffordshire Police's website as well as the Lichfield Crime Prevention Panel and Neighbourhood Watch.</p> <p>The Community safety team at Lichfield receive all smart alerts for the District. PCSO's use the smart alerts to notify residents of certain types of crime and to be vigilant. They are also used to raise awareness of partnership campaigns and drop in surgeries that the public can attend. The intention is that LDC Community Safety Officers will be able to attend some of these surgeries to give a multi-agency approach.</p>
15. Safer Neighbourhood Panels a PCC initiative to promote local ownership and accountability of policing across the county.	<p>Continue to support the SNP.</p> <p>Review the service level agreement for Support Staffordshire which runs until August 2018</p>	Lichfield District Council (Lucie Ferneyhough / Yvonne James)	<p>The Safer Neighbourhood Panel funding agreement has been renewed to run until March 2019 and Support Staffordshire will continue to provide the administration support and management of the Panel until then.</p> <p>A member of the Community Safety team attends the SNP meetings whenever possible and the minutes and agendas from the meetings are including on the Lichfield District Council website.</p>
16. Support the new Friarsgate Development within the city centre in relation to the installation of CCTV.	Keep informed of developments and timelines and engage community safety partners where required.	Lichfield District Council (John Roobottom)	To be removed.
17. No Cold Calling Zones The zones are designed to discourage cold callers that claim to	Continue to develop the zones across the District with the continued support of partners (District Council, Trading Standards and the Police)	Lichfield District Council (Lucie Ferneyhough / Yvonne James)	Since April this year we have not completed a No Cold Calling zone but there is one street which we are in the process of doing and are currently waiting for 80% of the residents to agree. We will continue to set up No Cold Calling zones when they are requested by local residents or other agencies, if there is the

<p>be selling goods or offering services around the house or garden. Each zone will be registered as a Neighbourhood Watch scheme</p>			<p>need.</p>
<p>18. Social Media Campaign for young people and parents to raise awareness of the issues and promote safety messages.</p>	<p>Link in with other locally organised events such as the Lichfield Bower and/or Lichfield Food Festival and use opportunities to raise relevant topics and campaigns which support the partnership priorities.</p> <p>Support Burntwood Wakes at Burntwood leisure centre at their next event Saturday 30th June 2018.</p>	<p>Lichfield District Council (Lucie Ferneyhough /Yvonne James)</p>	<p>There were Domestic violence campaigns with Pathways, Police and LDC for the world cup. Social media was used as the platform for these messages. It is thought that all agencies would be more effective if they used the same social media messages for all future campaigns.</p> <p>Online surgery completed on 13/11/18 which involved police/FARS and community safety team from LDC. It was a successful event with over 50 requests that were answered and mainly directed at police and highways. Highways were not in attendance on this occasion they will be invited to future events. There were questions for LDC such as anti-social behaviour parking and dog fouling.</p> <p>Due to staffing Capacity LDC Community Safety Officers were unable to attend Burntwood Wakes this year.</p>
<p>19. Identify business crime as an issue</p>	<p>Liaise with local businesses and partners to help tackle current crime and disorder trends within the city centre.</p> <p>Increase store/venue participation in the StoreNet/NiteNet radio system as a result of BID support.</p> <p>Monitor business crimes and liaise with relevant partners to tackle issues including shoplifting and other identified crime trends.</p>	<p>PABCIS (Partners against Business crime in Staffordshire)</p>	<p>Due to the restructure of the Community Safety Partnership the Joint Operations group ended in June 2018. This is to be replaced with the business advisory group which will discuss business crime and how Lichfield District Safer partnership group are able to assist in business crime reduction. The next meeting is arranged for the 06/12/18. There are representatives from LDC Leisure and Tourism and Community Safety that will attend the meeting. In addition the Business Improvement District has been invited. Ongoing consideration will be given to further invites to the meeting and agenda items.</p>
<p>20. Promote Road Safety, particular around speeding and parking issues</p>	<p>Liaise with SCC Road Safety Unit and Staffordshire Police about road safety campaigns and any road safety trends.</p> <p>Be aware of Community Speed Watch</p>	<p>Richard Rea Staffordshire County Council</p> <p>Clear Streets</p>	<p>The SCC Road safety unit complete a district profile once a year. 2017 figures show that the total number of collisions have shown good reductions in the last 5 years. This is work that has been done in partnership with Staffordshire Police.</p> <p>Since the 1st April 2018 there have been 38 sites visited by the Road Safety Team</p>

	<p>schemes.</p> <p>Investigate parking issues and work with partners to resolve.</p> <p>Contact Clear Streets in order to clear up parking issues in relation to double yellow lines, dropped kerb access, double parking, pedestrian crossings and the use of civil enforcement offers.</p> <p>Include more signposting information on the LDC community safety pages in order to better signpost residents who have road safety concerns</p>	<p>Staffordshire County Council</p> <p>Lichfield District Council (Lucie Ferneyhough /Yvonne James)</p>	<p>where they have conducted mobile enforcement.</p> <p>Lichfield District council and police partners continue to advise and signpost issues around parking. There have been no occasions that Lichfield District Council community safety team have needed to contact Clear Streets this financial year.</p> <p>A link will be added onto the community safety page which shows the SCC Road safety Unit contact details and website.</p> <p>Additionally SCC Road safety team have conducted 6 education awareness sessions at local schools. These presentations examine the role of a passengers and how they can impact on driver behaviour; as well as examining speeding, drink/drug driving and using mobile phones whilst driving.</p>
21. Support the Lichfield Business Improvement District (BID) scheme regarding community safety projects	<p>Provide StoreNet and NightNet radios free of charge to stores and licensed premises and the City Guardians who work within the city centre.</p> <p>Give feedback on areas of improvement within the city centre.</p>	BID City centre manager (David Tomalin)	Need to move this to merge with 19.
22. Continue to Support CACH (communities against hate crime) Hate Crime is a prejudice-motivated crime which occurs when a perpetrator targets a victim because of his/her	<p>Secure Hate Crime support from CACH and explore options to expand the service in response to increased demand.</p> <p>Raise awareness and understand of Hate Crime issues within the District and the support available</p> <p>Provide some preventative working and awareness workshops within schools.</p>	<p>Communities against crimes of hate</p> <p>Anna Mclaughan</p> <p>Lichfield District Council (Amy Bandurak & Yvonne James)</p>	<p>Funding agreement in place with CACH for services in Lichfield covering the period April 2018-March 2019.</p> <p>3 awareness raising sessions are booked in the District: Women with Learning Dis group (20 Nov 18) Friends 2 Friends (25 Oct 18) Diversity (LGBT) (25 Oct 18)</p> <p>One awareness raising session has already been held in a school and two more</p>

<p>membership (or perceived membership) in a certain social group or race.</p>	<p>Support the establishment of a strategic countywide hate crime partnership by April 2018 and also look at how hate crime is sustainably funded.</p>		<p>are planned. Also provided an awareness raising session to the District Inclusion Panel which included representatives from all 25 primary schools in the District.</p> <p>CACH have also attended a HUB partnership meeting to raise awareness of Hate crime and provide advice on one case.</p> <p>No further information on the county wide hate crime partnership has been provided from SCC or OPCC as yet.</p> <p>At end of Q2 CACH had received 36 referrals from residents in Lichfield District and had provided in-depth 1:1 support to 22 of these individuals.</p>
<p>23. To raise awareness of Modern Day Slavery and the level of potential issues within our community including hidden harm of children and adults</p>	<p>Engage and promote available training in order to maintain a level of understanding of the potential risks our communities could face with modern day slavery.</p> <p>Share training practises with other community partnership members.</p> <p>Support the County wide Modern Slavery Tactical Group, currently attended by Environmental Health, and share learning</p>	<p>Lichfield District Council (Susan Bamford & Amy Bandurak)</p>	<p>LDC Website to be updated with information.</p> <p>Internal training to be scoped.</p> <p>Representatives from LDC have attended the Modern Slavery Tactical meeting held at Police headquarters. This provides an opportunity for intelligence sharing and early intervention with a multi-agency approach if required.</p>
<p>24. To raise awareness of Prevent matters and the level of issue within our community.</p>	<p>Train new staff members and share training to other members of the partnership.</p> <p>Contribute to the work of the Prevent Board and share relevant information with other members of the partnership.</p> <p>Update Lichfield prevent delivery plan.</p>	<p>Lichfield District Council (Amy Bandurak)</p> <p>Staffordshire County Council, safer communities commissioning officer (Becky Murphy)</p>	<p>The Community Safety Team have completed a Prevent Awareness Session for partners on the 24th October 2018 at Lichfield District Council. This was delivered to Liberty, Nova training, SCYVS and a representative from the safer neighbourhood panel.</p> <p>Another awareness session will be held in March.</p>

Review of Jigsaw Community Hub

Councillor Ashley Yeates, Cabinet Member for Regulatory Services, Housing & Wellbeing

Date: 10th January 2019

Contact Officer: Gareth Davies /Susan Bamford

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Key Decision? YES

Local Ward Curborough

Members



**Community Housing
& Health (Overview
& Scrutiny
Committee)**

1. Executive Summary

1.1 This report outlines the details of the review required in respect of the funding agreement for Jigsaw which expires 31st March 2019. It gives the scope of the review for the consideration of members and identifies some factors for consideration.

2. Recommendations

2.1 That Members consider and comment on the scope of the Jigsaw review.

3. Background

- 3.1 Jigsaw opened in 2007 to ‘offer local organisations the opportunity to work closely together and the chance for local people to find out what is going on in their area and become involved’. Located in a formerly derelict shop unit on Dimbles Lane, Lichfield, at the time it was North Lichfield Initiative’s flagship project. Since then it has operated as a community hub. The property is owned by Midland Heart on a freehold basis.
- 3.2 When the council disbanded the community development team back in 2013, options were explored for its 3 community hubs to continue and the running of Jigsaw was taken over by Fusion Credit union, operating under a grant funding agreement. The first funding agreement was put in place from 1 January 2014 for an annual amount of £9,463 in 2014/15 and £9663 in subsequent years. The overall purpose of the agreement was to ensure that the community premises known as ‘Jigsaw’ continue to provide meeting space, information, signposting and support to local residents and offers appropriate services. A subsequent agreement was agreed by Cabinet in 2016 and this agreement now ends in April 2019 so a review needs to be undertaken.
- 3.3 Since the agreement was originally put in place there have been a number of contextual factors that need to be taken into consideration:
- The growing trend to people carrying out on line transactions and accessing information via the internet
 - The transfer of the Old Mining College to Burntwood Town Council in 2015 and the closure of Mill Lane Link in 2016
 - The closure of the North Lichfield Initiative in 2016
 - The introduction of an annual rent of £7,500 for the premises in 2017

- The fact that the council is under increasing financial pressure with a funding gap forecasted in 2020/21 of £1,572,010.

3.4 The proposed scope of the review is attached as Appendix A for member comment and consideration. Given the timescales, preliminary work has begun on the review, in terms of looking at visitor numbers and surveying users. The review findings will then be presented back to the O&S meeting in March. On this basis an extension to the current agreement is being proposed to the end of June 2019.

Alternative Options	<p>The agreement is ended without a review</p> <ul style="list-style-type: none"> • To simply end the agreement without a review would not enable us to assess the impact Jigsaw is making in the local community and consider whether there are any alternative options <p>A new funding agreement is entered into without a review</p> <ul style="list-style-type: none"> • In providing funding to any organisation the council needs to have assurance that funding is still required for the intended purpose and no other options are available.
Consultation	<ul style="list-style-type: none"> • Users and local ward members will be consulted with as part of the review.
Financial Implications	<ul style="list-style-type: none"> • The current funding has been agreed at £9663, this is over and above the £200k that the council is also making available to help fund voluntary and community sector projects.
Contribution to the Delivery of the Strategic Plan	<ul style="list-style-type: none"> • The review will take account of the contribution that Jigsaw makes to the delivery of the Strategic Plan.
Equality, Diversity and Human Rights Implications	<ul style="list-style-type: none"> • The review will take account of these implications and an Equality Impact assessment will be undertaken.
Crime & Safety Issues	<ul style="list-style-type: none"> • The review will take account of these issues.
GDPR/Privacy Impact Assessment	<ul style="list-style-type: none"> • The review will not request any personal data.
Health & Wellbeing Implications	<ul style="list-style-type: none"> • The review will consider health and wellbeing implications.

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	The review is unable to evidence the impact Jigsaw is making.	The review will seek to identify all available evidence and seek to plug any information gaps.	Yellow

Background documents; Review Scope and funding agreements

Scope of project review – Jigsaw community venue

Purpose

The aim of the review is to determine the evidenced impact of the Jigsaw project against the original intended outcomes of continuing to provide meeting space, information, signposting and support to local residents and offer appropriate services and assess if the project has addressed the need it was designed to meet.

This review will feed into the future funding decisions for the Jigsaw project, based on the evidenced impact the District Council funding has provided so far.

Background

Jigsaw is a community hub within a parade of shops in Dimbles Lane, North Lichfield (Curborough ward). The premises are owned by Midland Heart (Registered Housing Provider). Following a lengthy period when the unit was empty, it was converted to the current community use in 2006. Since this time, the Hub has been managed by the community development team employed by Lichfield District Council and supported by volunteers (many from the North Lichfield Initiative- NLI). Various voluntary groups use the facility for meetings and other events and there are opportunities for local residents to 'drop in'.

As a consequence of the Fit for the Future programme phase 1 (and the necessity to make savings of £1.7 million) in 2013 the District Council was no longer financially able to support the community development team and the team was disbanded. In order to keep the Jigsaw hub open discussions with partners took place to explore alternative options for the management of the Hub. Fusion Credit Union expressed an interest in managing the hub on behalf of the council and a service level agreement was entered into on 1 January 2014.

At the time there were also Community hubs in Burntwood and Fazeley and as a result of the discontinuation of the community development team, it was decided that LDC would continue to manage the hubs, albeit remotely. In 2017 the management of the community hub at the Old Mining College, Burntwood was transferred to Burntwood Town council and the community hub at Mill Lane, Fazeley was closed in 2018 due to limited use. The NLI closed in 2016.

A subsequent funding agreement was entered into with Fusion Credit Union from April 2016, this agreement ends 31st March 2019. Fusion Credit union also use Jigsaw as their main office base. The premises were previously let on a peppercorn rent but in 2017 Midland Heart introduced a rent of £7,500. The amount awarded under the current funding agreement is 9,663 per year.

The current funding agreement specifies the following outcomes:

- That Jigsaw continues to operate as a sustainable Community Hub with maximum usage maintained
- That Jigsaw is a safe and welcoming place for users, groups, and members of the public to meet and access services
- That Jigsaw is accessible to service users with hours that reflect their needs
- That volunteers are developed, supported and used effectively

Review Outcome

As a result of this review we will be able to answer the following questions:

- Has the project delivered the intended outcomes? What contribution is it making to the delivery of the Strategic Plan?
- What difference does Jigsaw make for the local community? Are there any equality, diversity and human rights implications? Are there any crime and safety implications? What are the health and wellbeing implications?
- Is the LDC grant funding the only and/or most appropriate way to fund the project and achieve these outcomes?
- Is the project delivering value for money?
- Can the project be improved to deliver greater benefit?

Methodology

In order to carry out this project review, the following activities will be undertaken:

- **Review of the funding agreements and monitoring returns/visits or reports**
This will be done to determine the delivery of outputs and outcomes against those intended in the original project design. The review will look at what impact the community hub has on the local community, the difference it makes and where, if any, the gaps are and if these could be addressed. It will also allow a financial review to look at the actual costs against the original budget and make an assessment of value for money.
- **Review of alternative community venue provisions in the area**
This will include an examination of alternative community venues in the area, their opening hours, costs and a review of the types of activities they run.
- **Evaluation forms for users**
If not already available from the organisation, evaluation forms will be designed and provided for the project to distribute to users as a means of evaluating the impact on individuals when they access the building and where the users come from.
- **Evaluation forms for volunteers**
If not already available from the organisation, evaluation forms will be designed and provided for the project to distribute to volunteers as a means of evaluating the impact on individuals of volunteering on the project.
- **Number and purpose of visits to the centre**
A review of the data collected by the project about visitors to the centre including numbers and purpose of visit divided into categories to consider if there are unique functions Jigsaw offers.
- **Review of the projects sustainability strategy**
To include a review of any forward planning the project has undertaken to consider the long term sustainability of Jigsaw and the level of funding which would be required to continue.

Community Lottery – Results of the Consultation with the Community and Voluntary Sector



Councillor Ashley Yeates, Cabinet Member for Regulatory Services, Housing & Wellbeing

Date:	10 th January 2019
Contact Officer:	Gareth Davies /Susan Bamford
Tel Number:	01543 308741/ 01543 308170
Email:	Gareth.davies@lichfielddc.gov.uk Susan.bamford@lichfielddc.gov.uk
Key Decision?	YES
Local Ward Members	All

Community Housing & Health (Overview & Scrutiny Committee)

1. Executive Summary

1.1 This report provides the information from the consultation undertaken with the Community and Voluntary Sector and any other interested party about the potential formation of a Community Lottery.

2. Recommendations

- 2.1 That Members consider and comment on the consultation responses.
- 2.2 That Members recommend that Cabinet approve the establishment of a local lottery scheme.

3. Background

- 3.1 At the September meeting of this Committee a report was considered on the potential formation of a Community Lottery.¹
- 3.2 The Committee decided “that it would need to consider the results of the consultation with the local community and voluntary sector before being able to fully endorse the idea”.²
- 3.3 Consultation has been carried out by the means of a survey and the report is included in (Appendix A). Comments from organisations have been anonymized. The headlines from the responses are:
 - Only 28% of respondents said they wouldn’t or were unlikely to sign up.
 - Of those organisations that wouldn’t or were unlikely to sign up one of the reasons was that they were already signed up to or ran a lottery.
 - Others had a moral/religious objection to using a lottery for funding good causes.
 - Several organisations felt it would have a positive impact and particularly liked that it would support local organisations and groups.
 - One respondent commented that the running costs of the proposed lottery exceeded the industry standard. The proposed lottery will return 60% of the proceeds to good causes which significantly exceeds the legal minimum of 20 %. Early research into this comment indicates that the levels referred to are typical for a small society lottery which has smaller prizes and is not a like for like comparison.

Any procurement process for a partner external lottery manager will seek to ensure value for money and the best return to good causes.

- 3.4 Support Staffordshire circulated the survey to all its members in this District and encouraged them to respond and we sent it to all Community and Voluntary organisations we had contact details for, it was also available to all on the website and was promoted through the Council’s Social Media platforms.
- 3.5 Presentations were also made to the Lichfield and District VCSE Locality Forum and We Love Lichfield Board to promote the consultation.

Alternative Options	<ul style="list-style-type: none"> • A local lottery is not set up.
Consultation	<ul style="list-style-type: none"> • The Community and Voluntary sector has been consulted as detailed in the report and any other interested party has had the opportunity to respond via the website.
Financial Implications	<ul style="list-style-type: none"> • There are no financial implications from the consultation process.
Contribution to the Delivery of the Strategic Plan	<ul style="list-style-type: none"> • Funding of the local Community and Voluntary Sector supports the strategic priorities of: • Vibrant and Prosperous Communities by supporting our residents the local economy, jobs and training. • Healthy and Safe Communities by helping people to be active and continue to live independently and be involved in volunteering. • Clean, Green, Welcoming places to live by supporting organisations that encourage and support volunteers who contribute towards protecting our heritage and looking after green spaces.
Equality, Diversity and Human Rights Implications	<ul style="list-style-type: none"> • Voluntary and community groups provide support to a range of groups and in particular children, older people and people with disabilities.
Crime & Safety Issues	<ul style="list-style-type: none"> • A number of the organisations currently supported contribute towards community safety including supporting victims and witnesses of domestic abuse and support for victims of anti-social behaviour.
GDPR/Privacy Impact Assessment	<ul style="list-style-type: none"> • No implications identified.
Health & Wellbeing Implications	<ul style="list-style-type: none"> • There is a risk that a lottery could contribute to problem gambling and negatively impact upon an individual’s and their families Health and wellbeing. Lotteries are the most common type of gambling activity across the world, and considered to be a ‘low risk’ form with respect to the emergence of problem gambling. This is due to its relatively controlled form. Any Lottery will need to help mitigate against many of the issues related to addictive gambling by <ul style="list-style-type: none"> • Being only playable via by pre-arranged sign up and non-cash methods • No ‘instant’ gratification or ‘instant reward’ to taking part • Be fully compliant with the Gambling Commissions licensing code of practise, which includes self-exclusion and links with support organisations.

Due to these factors it is reasonable to believe that this type of Lottery will not significantly increase problem gambling and that the benefits to those organisations which positively impact upon Health and wellbeing in the District from the proceeds of such a lottery, outweigh the possible negative issues.

	Risk Description	How We Manage It	Severity of Risk (RYG)
A	Information from other LA's performance is limited in terms of both the numbers running these schemes and the length of time they have been operated and their local operating conditions. Limited data is available on associated staffing costs is available so inadequate resources may have been allocated. Therefore, any financial forecasts based on this data carry risk.	Annual review of performance.	Yellow
B	That the scheme does not attract sufficient ticket purchases per week to make the scheme viable. Increasing the percentage of funds available to distribute will increase the likelihood of this. If the scheme becomes unviable then it can be ceased and the Council would not reapply for its licence; the council will also have incurred financial risk in set up costs.	Ongoing review of performance.	Green
C	The Community and Voluntary Sector don't widely support the Lottery which would result in it being unsuccessful as the proposed model relies on ticket sales being largely driven by the sector.	Engagement and consultation with the sector has indicated that a lottery would be supported but the sample size is small. This risk would be reduced by using the services of an experienced local authority to promote the scheme to the good causes and design the marketing strategy.	Yellow
D	Reputational, in that the scheme is seen to encourage gambling (see paragraph 3.18).	The design of the scheme and ongoing review will mitigate this risk.	Green
E	Some organisations that deliver the Council's priorities are not successful through the Lottery model	The Council will be able to distribute unspecified purchases, the percentage that goes into the central pot and its own funding to mitigate this.	Yellow
F	Has a negative impact on the fundraising activities of other good causes in the District.	Ongoing engagement with the Community and Voluntary Sector as part of its performance review, the consultation to date has not raised this as a concern.	Green

Background documents; Review Scope and funding agreements

1. <https://democracy.lichfielddc.gov.uk/documents/g189/Public%20reports%20pack%2012th-Sep-2018%2018.00%20Community%20Housing%20and%20Health%20Overview%20and%20Scrutiny%20Commi.pdf?T=10>
2. <https://democracy.lichfielddc.gov.uk/documents/s4383/Item%208%20-%20Minutes%20-%2012%20September%202018%20Draft-GD%20LR%20DB.pdf>

Community lottery scheme consultation

This report was generated on 06/12/18. Overall 18 respondents completed this questionnaire.

Q1. Would your organisation be interested in signing up to Lichfield District Council's community lottery scheme? Please tick the relevant answer.



Q2. If you would be unlikely to sign up or definitely would not, can you say why in the box below?

Not sure if it would apply to XXXXXXXXXXXX, for legal reasons I don't think we could sell tickets.

N/ a

N/A

We are not supporters of Lotteries - sorry

Because gambling is a major problem and thanks to the national lottery young people are being officially encouraged to gamble. We would be unable to support gambling as a source of funding and feel that it would make it difficult for us to talk authentically to local teens about their need to develop a moral and sensible approach to modern living

Lottery is the sure sign of a failing local economy. Sells false hope to the gullible - basically a con.

Nationally we run our own weekly lottery and so, for us, there would be a conflict of interest.

XXXXXXXXXXXXXXXX are already signed up with the XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX lottery schemes.

Q3. If you answered 'yes' or 'possibly' to Q1, would you promote the scheme to your members and supporters and let them know how you would benefit?



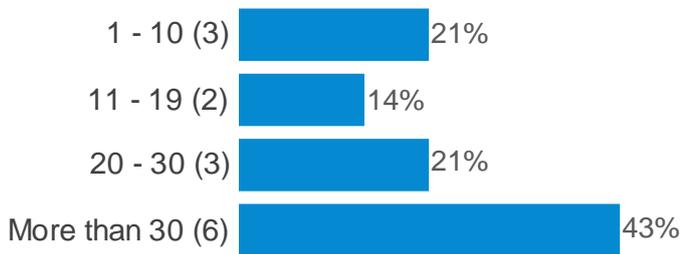
If no please say why

We would encourage people to use the scheme to benefit other local causes, its a great idea.

Supporters are likely to buy tickets, however our members will join under their own right.

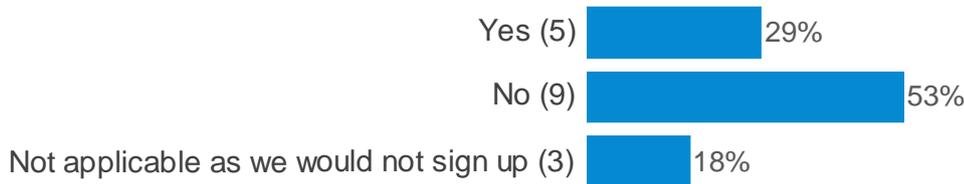
This could be a yes depending whether and how it is clear that we ourselves would actually benefit

Q4. If you answered yes to Q3, how many members and supporters do you think might be willing to buy a weekly ticket on a regular basis?



Community lottery scheme consultation

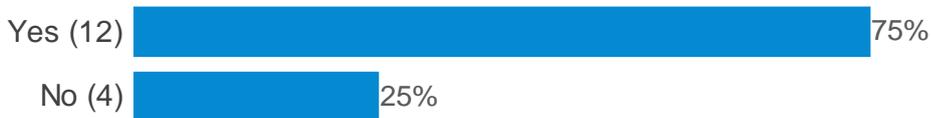
Q5. Most voluntary and community groups raise funds for the good work that they do in a variety of ways. If your group signed up to the community lottery scheme, would this help you reduce the amount of other fund-raising that you already do?



Q6. The financial split on ticket sales can range from 30% to the nominated community and voluntary group selling the ticket and 30% to the general good causes pot to the levels proposed below. The total percentage of 60% to good causes is fixed.

The proposed percentage split for the ticket sales is:
 50% to the nominated community and voluntary group selling the ticket
 10% to the general good causes pot
 40% to the prize fund and running costs

Do you agree with the proposed percentage split?



Q7. If you answered 'no' to Q6 what percentage split would you prefer to see?

20 - 30% running costs are industry standard

Scheme should not be run. If it does, 75% to nominated charities. Do NOT let LDC get involved in allocating handouts directly or otherwise.

I am concerned that supporters would expect to see more of their money going to the cause they support, so would prefer to see a higher percentage going to their nominated charity.

As we are not the sort of cause that readily attracts support (children, animals or medical) it is unlikely that we would attract a huge amount of support. Also many of our clients have little disposable income and we wouldn't usually be encouraging them to gamble.

Community lottery scheme consultation

Q8. What other impacts might this proposed Community Lottery may have on your organisation?

I think this may be a valuable addition to the community fundraising which we do. However there may be restrictons within our organisation as we have ties with the XXXXXX Church so participation would have to be cleared centrally before we were able to enter. Also we regul

The XXXXXXXXXX would be pleased that local groups and organisations were more viable, so its own funds could be used for other community benefits rather than supporting these groups as is done at present.

Extra publicity and Exposure Joined up thinking Links to other similar organisations We would be happy to host the launch at XXXXXXXXXXXXX, landlords consent permitting.

The ever increasing costs of running our organisation is slowing down the growth of the club as we have to carry out a number of training and checks for volunteers

promotion and publicity

IT MAY HELP WITH SMALL ONGING SUPPORT

We are currently faced with a cut to our budget for the residential setting at XXXXXXXXXXXXXXXX which will impact greatly on the YP who access the setting; with a reduction to the nights we are able to operate. Any additional funding we may get will have a positive impact o

Think its a fantastic way to engage your local community and let them help support groups etc that they access. Love the fact it goes back to local organisations.

It might exclude us from funding sources which otherwise would have been possible

All negative.

We would share this opportunity with all of our members, who are local voluntary and community groups across the Lichfield District. However, these members would be likely under their own organisation, so they would be unlikely to buy tickets to benefit our organisation, as

It may make it even more difficult for us to attract donations whether we were in the lottery or not.

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COMMUNITY, HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE DRAFT WORK PROGRAMME FOR 2018-19 (Version 3)

Item	31 May	12 Sep	10 Jan	07 Mar	Details	Officer	Member Lead
Policy Development							
Terms of reference	✓				To remind the Committee of the terms of reference and suggest any amendments	CLL	N/A
General Health Service Review (standing item)	✓	✓	✓	✓	To update Members on GP Provision in the District and proposals emerging for Samuel Johnson and Sir Robert Peel Hospitals	GD	CG
Feedback to and from Staffordshire Health Select Committee (standing item)	✓	✓	✓	✓	The Chairman of the Committee is the LDC representative on the County Council's Health Select Committee and will feed back on any items of relevance to Lichfield District residents. Councillor Mrs Eagland is the County Councillor representative on the Select Committee with a remit to feedback to the local Health Panel / Committee	GD	DB / JE
Merger of Burton Hospitals NHS Foundation Trust and Derby Teaching Hospitals NHS Foundation Trust	✓				Update on the merger from representatives of the Trusts	GD	n/a
Presentation from new contractor for Disabled Facilities Grants		✓			To invite representative to a meeting	LR	AY
Development of a Community Lottery		✓	✓			GD	AY
Allocations Policy		✓				LR	AY
Community Safety Delivery Plan			✓			SB	AY

COMMUNITY, HOUSING AND HEALTH (OVERVIEW AND SCRUTINY) COMMITTEE DRAFT WORK PROGRAMME FOR 2018-19 (*Version 3*)

Item	31 May	12 Sep	10 Jan	07 Mar	Details	Officer	Member Lead
Review of Jigsaw			✓			SB	AY
Homelessness and Rough Sleeper Housing Pathway Proposals and Potential Use of S106 Commuted Sums			✓			LR	AY
Housing Assistance Policy				✓		LR	AY
Health & Wellbeing Strategy Delivery Plan		✓				LR	AY